

Case Study

Stainless Steel Machine Frame

Location: Norfolk **Sector:** Food Industry

Manufacture - Assembly - Project Support

Quality implementation every step of the way

The Brief

Our client needed us to build a like for like machine and not be able to spot the difference. Here's how we achieved it...

To gain knowledge of our customers specific needs, we meet to understand fully what is required and then implement it.

Getting the manufacturing area ready, with a complete clean down to minimise cross contamination.



Investing in new machines and training for the new skills required. This deburring machine improves the quality and reduces labour time.



Bead blasting room – this was a steep learning curve for us as well as a big investment. Our customer was there to guide us all the way to achieve the finish they wanted.



Getting the right team with the correct skills and attitude has been the key to the success of this project. Developing an open communication with our customers, and having a problem solving 'can do' attitude has enabled us to do a complex project in a short time scale.



Working with our customer at every stage to ensure we're on the right track is important. We keep in constant communication so that our customers are up to date with the status of the build and manufacture. We work on the 'no surprises unless they're good ones.'



We have regular project reviews to understand snags and potential improvements. This is an open and honest conversation where we both look at what we can do better. Continual improvements throughout the manufacturing process is important for us to improve quality, delivery and price.

The Result

Our client was pleased that you couldn't see the difference in machines

"I'm happy to confirm that it's a pleasure to work with a professional company like Warren Services."

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